

VIZIO

QUICK START GUIDE
All-in-One PC

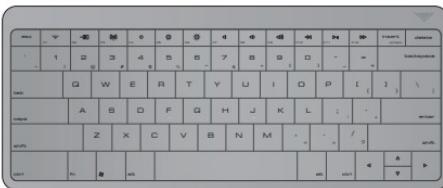
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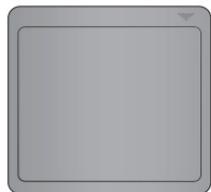
Package Contents



VIZIO
All-In-One PC



Wireless Keyboard
with Batteries



Wireless Touchpad
with Batteries



Power
Cable



Extension Cable
for Subwoofer



This Quick
Start Guide



Display
Remote



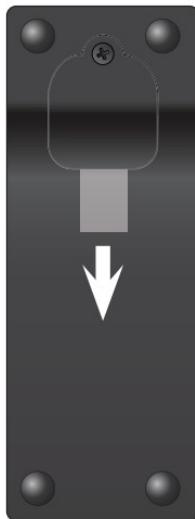
Subwoofer

Getting Started

1



2



Insert the included AAA batteries into the Wireless Keyboard and Wireless Touchpad. Match the + and - symbols in the battery compartment.

Remove the plastic tab from the back of the Display Remote. Location of plastic tab may differ from the illustration.

3



Connect an Ethernet cable* from your router or modem to the Ethernet port on the back of the PC. If you plan to connect to the internet wirelessly, you can skip this step.

*Sold separately

4



Connect the PC to the Subwoofer. You can use the included Extension Cable if you prefer to place the Subwoofer on the floor.

Getting Started

5



Connect the Power Cable to the Subwoofer, then plug into a grounded electrical outlet or power strip.

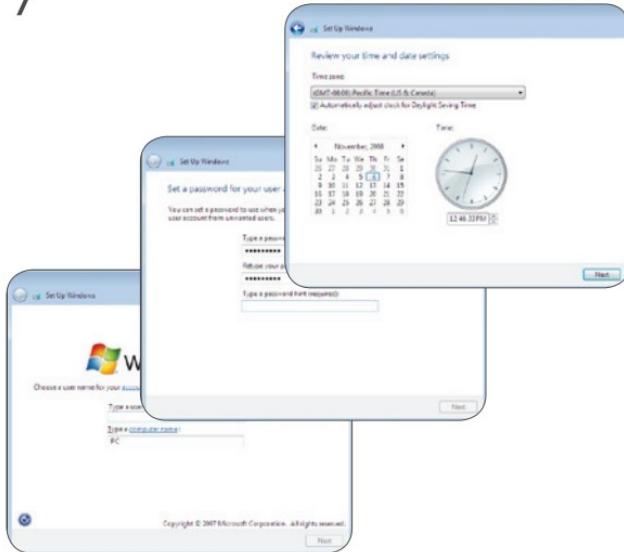
6



Gently press the Power button on the side of the PC.

Wait while the PC powers on for the first time.

7



Follow the on-screen instructions to setup Windows.

If you are unable to type or use the Touchpad, see Troubleshooting on page 24.

8



Your PC is ready to use.

Save the product packaging. It can be used to ship the PC if servicing is needed.

Getting to Know Your PC



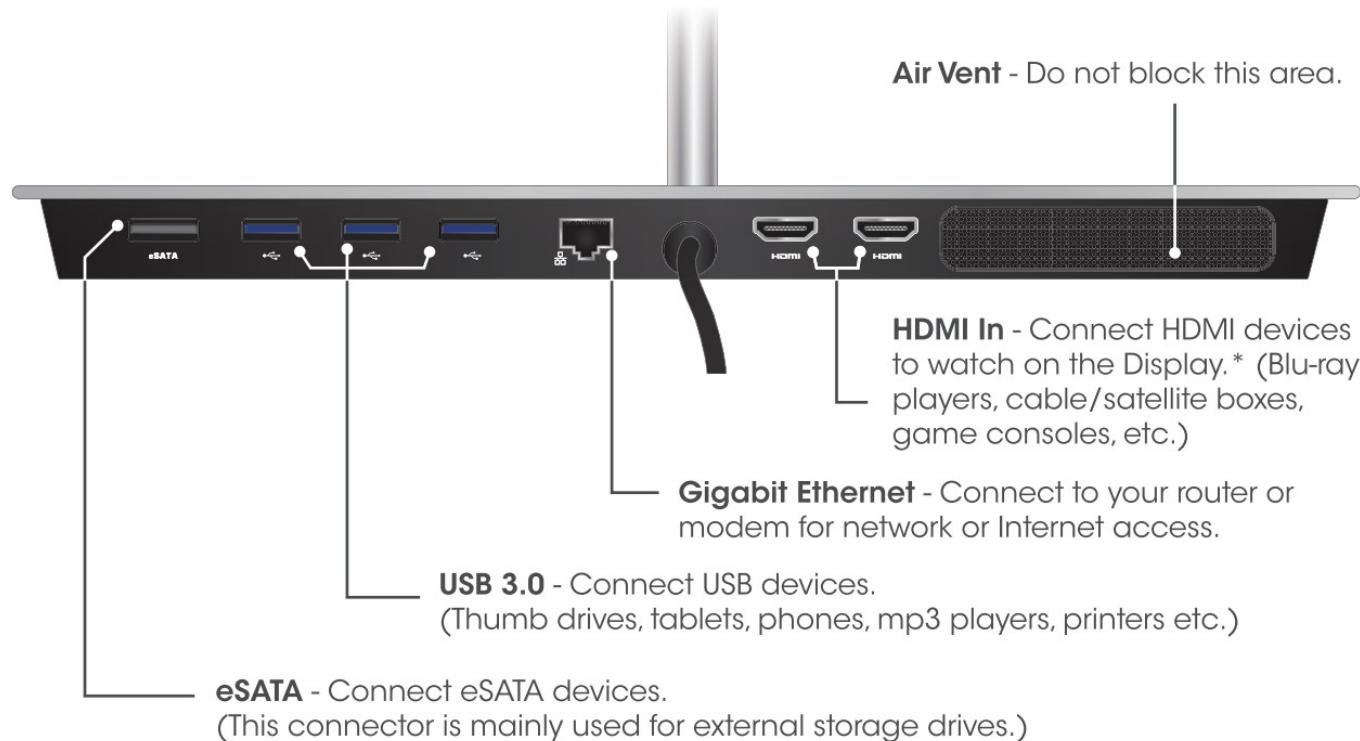
Front



To secure the PC to your desk, attach a standard Kensington® lock* here.

*Kensington® lock sold separately.

Getting to Know Your PC



Back Ports

*The HDMI In port is not used for HDMI output. Does not support dual displays.

Air Vent - Do not block this area.



SD Card Reader - Insert standard-size SD cards.
(Commonly used in cameras and tablets.)

Headphone - Connect 3.5mm headphone jack.
This port can be used with headsets that have a microphone.

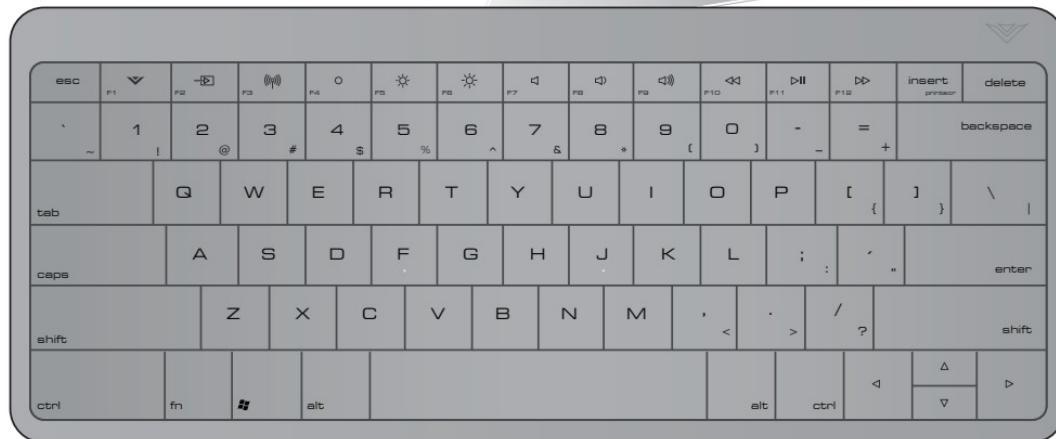
USB 3.0 - Connect USB devices.
(Thumb drives, tablets, phones, mp3 players, printers, etc.)

Power - Press to turn PC on or off.
When button is lit, PC is on.

Side Ports

Getting to Know Your PC

Insert new AAA batteries as needed.



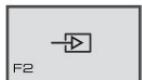
Wireless Keyboard



V Key - Launch VIZIO experience page.
(Internet access required)



Mute - Turn speakers off or on.



Input - Cycle between PC, HDMI 1, and HDMI 2 inputs. The PC must be on to use this function key.



Volume Down - Decrease loudness of speakers.



Wireless - Turn the wireless on or off. This key affects both WiFi and Bluetooth.



Volume Up - Increase loudness of speakers.



Brightness Off - Turn brightness of Display completely off. Press again to return to previous setting.



Previous - When playing media, go to the last chapter or track.



Brightness Down - Decrease the brightness of the Display.



Play/Pause - When playing media, stop or resume playback.



Brightness Up - Increase the brightness of the Display.



Next - When playing media, advance to next chapter or track.



fn - Press and hold this key and one of the above keys to use F1, F2, F3, etc.

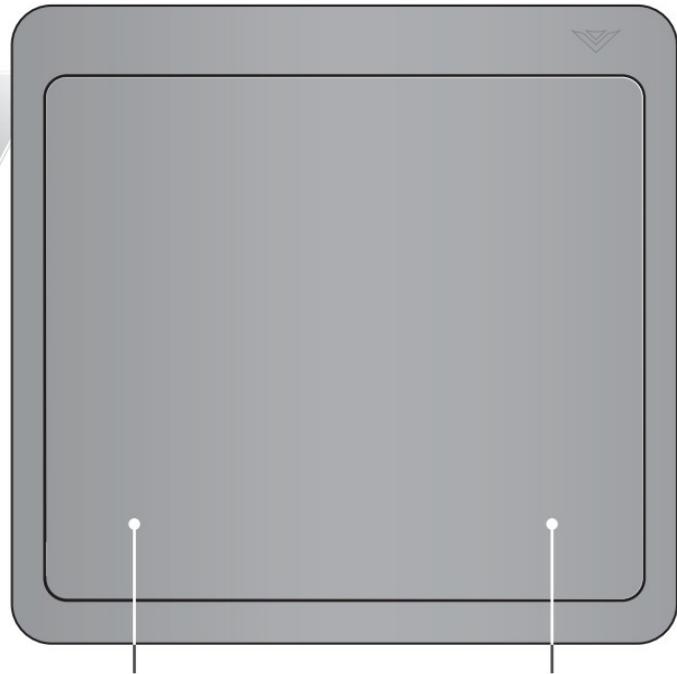
Wireless Keyboard - Function Keys

Getting to Know Your PC



Insert new AAA batteries as needed.

For the Left and Right Click Areas to work properly, the Touchpad must be placed on a hard surface.



Left Click Area

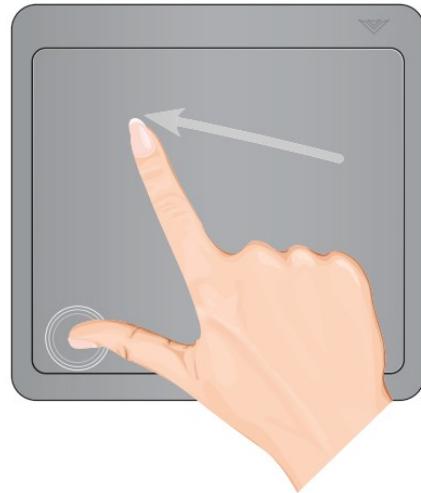
Right Click Area

Wireless Touchpad



To move the on-screen cursor, **gently slide** the tip of your finger across the Touchpad.

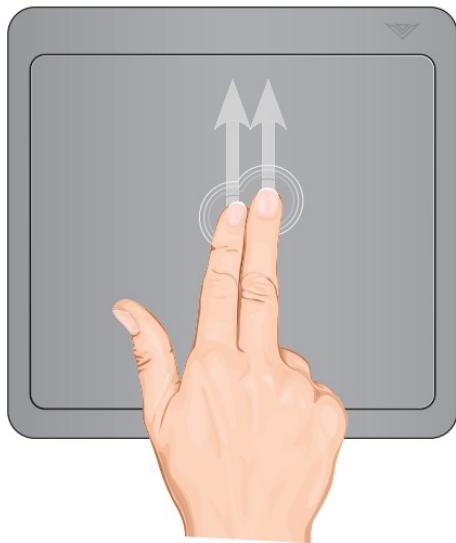
To select an item, **tap the Touchpad** or **press the Left Click Area**.



To drag an item, hold the **Left Click Area** with your thumb and **gently slide** the tip of your finger across the Touchpad.

Wireless Touchpad - Gestures

Getting to Know Your PC

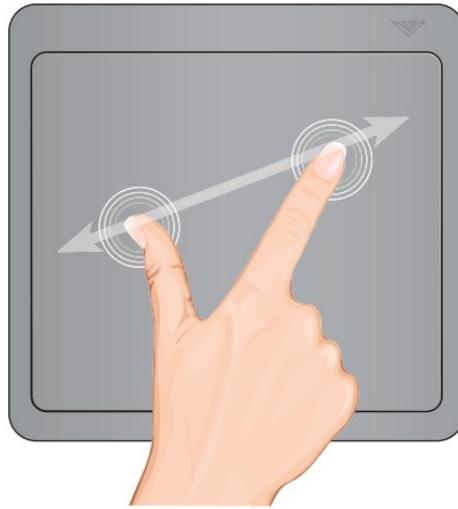


To scroll pages up/down, **gently slide** two fingers up/down the Touchpad.

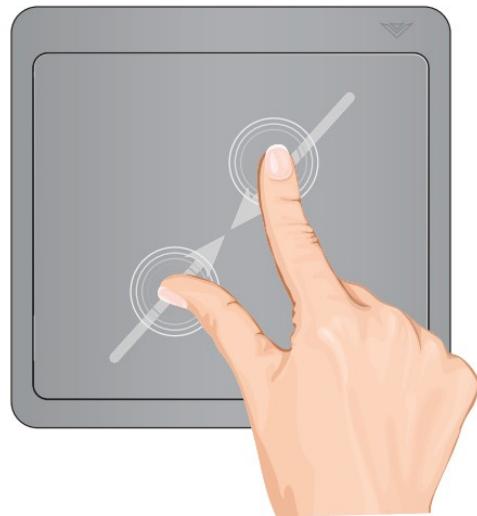


To scroll pages left/right, **gently slide** two fingers left/right across the Touchpad.

Wireless Touchpad - Gestures



To zoom out, **gently spread** two fingers across the Touchpad.



To zoom in, **gently pinch** two fingers together across the Touchpad.

Wireless Touchpad - Gestures

Getting to Know Your PC

Power - Press to turn display on or off. This does not turn PC on or off.

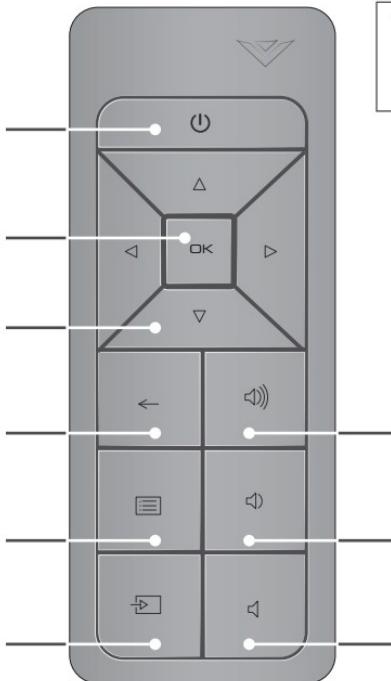
OK - Press to select highlighted menu option.

Arrow - Press to highlight menu options.

Back - Press to go to previous menu option.

Menu - Press to open on-screen menu. Used to adjust display settings.

Input - Press to cycle between HDMI 1, HDMI 2, and PC.



The Display Remote is used to control the PC Display and Speakers. It will not control any Windows software.



Insert new CR2032 battery as needed. Use a screwdriver to open the battery compartment on the back of the Remote.

Volume Up - Press to increase speaker loudness.

Volume Down - Press to decrease speaker loudness.

Mute - Press to turn audio off or on.

Display Remote



Power - Connect Power Cord to electrical outlet.

Subwoofer - Connect Subwoofer Cable from PC. (Can also be used with extension cable.)

Subwoofer

Connecting an HDMI Device

1



Cable/Satellite Box



Game Console



Blu-ray Player

2



Your PC can be used to display input from HDMI devices such as cable/satellite boxes, Blu-ray players, and game consoles.

Connect an HDMI cable* to your device and the PC. Use the Display Remote to change the input to the correct HDMI port.

*Sold separately

3



Tips for using the Display with your HDMI devices:

- You can adjust the volume and display settings using the remote control.
- To save power, you can turn the PC off while using HDMI devices. (When the PC is off you cannot use the function keys on the Keyboard.)

Connecting a USB Device

1



Before connecting your USB device, consult its user manual. Some devices require drivers to be installed. Drivers are often available from the manufacturer's website.

2

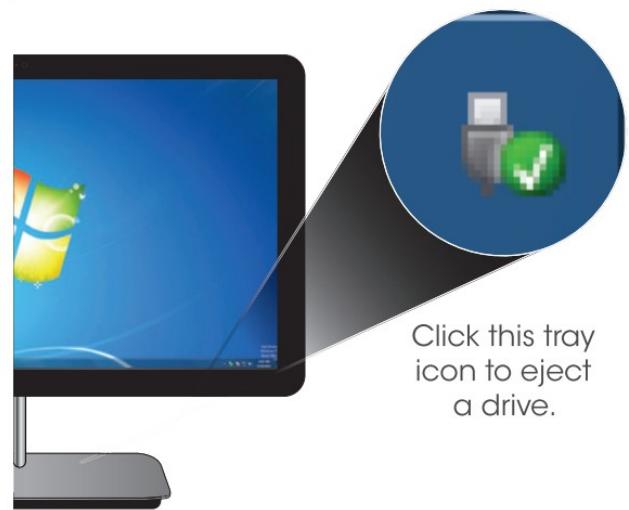


Connect your USB device or cable to one of the USB ports. The USB logo  on the cable or device should be facing up.

3



4



Follow Windows on-screen instructions to begin using your device.

Before removing storage devices, such as flash drives, external hard drives, be sure to eject the drive in Windows. This can prevent data loss.

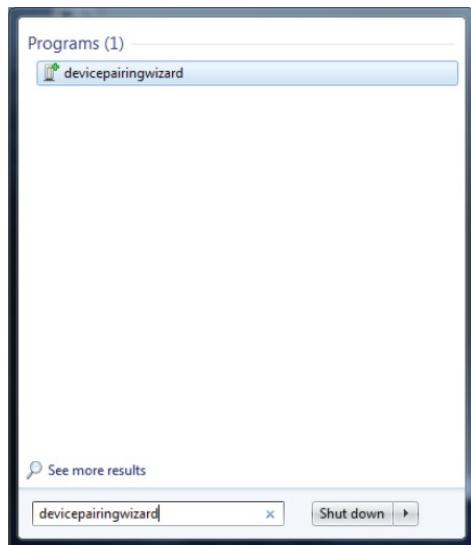
Pairing a Bluetooth® Device

1



Before pairing your Bluetooth device, consult its user manual. The methods for pairing Bluetooth devices may vary.

2



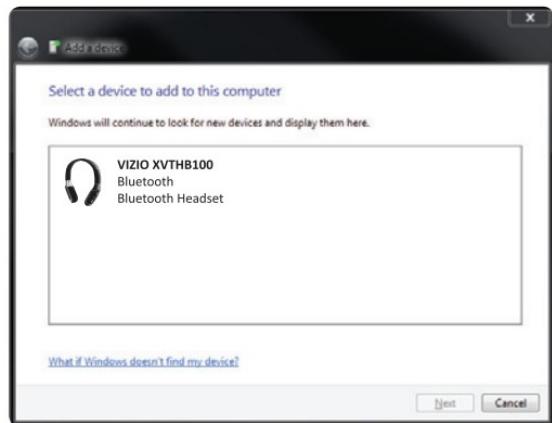
Press the **Start**  button in the lower left corner of your screen. Type **devicepairingwizard** in the search box and press **Enter**.

3



Set your device to discoverable mode.
(Consult your device's user manual
for details.)

4



Select your device from the *Add a Device* dialog box, then follow the on-screen instructions.

Troubleshooting



Most issues with the Windows operating system can be resolved using the built-in help system. Press the **Start** button, then select **Help & Support**.

I am having trouble connecting to the Internet.

- Be sure your Ethernet cable is securely connected to your router/modem and the PC.
- If you are using a wireless connection, check the placement of your router/modem to ensure the best wireless signal.
- Call your Internet Service Provider (ISP) for assistance.

The Wireless Keyboard or Wireless Touchpad is not responding.

- Be sure the batteries are inserted correctly. Match the + and - symbols.
- Replace the old batteries with new AAA batteries.
- You may need to re-connect the Keyboard or Touchpad. To reconnect:
 1. Press and hold the small button on the bottom of the Keyboard/Touchpad for 3 seconds.
 2. The Keyboard/Touchpad must be within 6" of the VIZIO logo on the display.
 3. Test the connection by trying to use the Keyboard/Touchpad.

I cannot see output from my HDMI device on the PC display.

- Turn the display on. Press the **POWER** button on the remote.
- Turn your device on.
- Cycle through the inputs by pressing the **INPUT** button on the remote. Be sure the input being displayed matches the input to which your device is connected.
- Check the brightness setting on the screen. If the PC is on, use the Brightness function keys (p. 11) to adjust the screen brightness.

I am having trouble with my PC. How do I perform a system restore?

Sometimes installing a program or driver can make Windows run slowly or unpredictably. System Restore can return your PC's system files and programs to a time when everything was working fine, potentially preventing hours of troubleshooting. It won't affect your documents, pictures, or other data.

1. Before you start System Restore, save any open files and close all programs. System Restore will restart your PC.
2. Open System Restore by clicking the **Start** button. In the search box, type **System Restore**, and then, in the list of results, click **System Restore**. If you're prompted for an administrator password or confirmation, type the password or provide confirmation.
3. Follow the steps in the wizard to choose a restore point and restore your computer.

Notes

Limited Warranty

This limited warranty covers Computers purchased as new in the United States, Canada, Mexico, and Puerto Rico. VIZIO provides a one-year limited warranty and up to one year of complimentary telephone technical support to the original purchaser of new computers against defects in materials and workmanship for a period of one (1) year of normal consumer (non-commercial) usage and up to ninety (90) days for commercial use. This limited warranty is non-transferable. If a computer covered by this limited warranty is determined to be defective within the warranty period, VIZIO will, unless otherwise required by applicable law, either repair or exchange the computer at its sole option and discretion.

How to Obtain Warranty Service (Pre-authorization required)

To obtain warranty service, contact VIZIO Technical Support via email: TechSupport@VIZIO.com (an email agent will respond to your inquiry within one business day) or via phone at 877.698.4946 from 5:00AM to 7:00PM PST, or visit www.VIZIO.com. PRE-AUTHORIZATION MUST BE OBTAINED BEFORE SENDING ANY COMPUTER TO A VIZIO SERVICE CENTER. Proof of purchase in the form of a purchase receipt or copy thereof is required to show that the computer is within its warranty period.

Exchange

Should VIZIO elect to exchange a computer due to a covered defect during the warranty period, the replacement unit may, at VIZIO's sole option and discretion, be new or one which has been recertified, reconditioned, refurbished or otherwise remanufactured from new or used parts and is functionally equivalent to the original computer.

Repair: Parts and Labor

There will be no charge for parts or labor to repair a computer for a covered defect during the warranty period. Replacement parts may, at VIZIO's sole option and discretion, be new, used, reconditioned, refurbished or otherwise remanufactured or recertified as functionally equivalent replacement parts.

Remaining Warranty

Repaired or exchanged units are warranted for the remaining portion of the computer's original warranty or for ninety (90) days from warranty service or exchange, whichever is longer. Any upgrade to the original computer will be covered only for the duration of the original warranty period.

Returning Your Computer for Warranty Service

VIZIO is not responsible for transportation costs to the service center, but VIZIO will cover return shipping to the customer. Computer(s) returned to VIZIO's

service center must include all parts and accessories and must be shipped in a single shipment in either the original carton box and shipping material or in packaging that affords an equal degree of protection. Replacement boxes and material may be available from, or required by, VIZIO and may be provided free of charge in some cases. VIZIO Technical Support will provide instructions for packing and shipping the covered computer to the VIZIO service center. Please read the "Software, Personal Data, and Other User Stored Information" section below for very important warnings regarding data loss on Computers returned for any type of warranty service (repair or exchange).

Exclusions

VIZIO's one-year limited warranty only covers defects in materials and workmanship. This limited warranty does not cover, for example: abuse, accident, acts of God, consumable parts such as batteries (unless the battery's fully charged capacity falls below 50% of its rated capacity within the first year from the date of purchase) and protective coatings, cosmetic damage (e.g. scratches, dents, cracks), damage caused by use with non-VIZIO products (e.g. accessories, housing, parts or software), damages from shipping, improper installation or operation, improper voltage supply or power surges, lack of reasonable use, misuse, modifications or alterations, normal wear and tear or aging, all software including but not limited to operating system software and any and all applications even if distributed by VIZIO, as well as installation and set-up issues or any tampering or repairs attempted by anyone other than by a VIZIO authorized service center. Computers with unreadable or removed serial numbers or requiring routine maintenance are not covered. This limited warranty does not cover any items that are in one or more of the following categories: software; external devices (except as specifically noted); accessories or parts added to a VIZIO system after the system is shipped from VIZIO; accessories or parts that are not installed in the VIZIO factory. All monitors, keyboards, and mice not shipped as original equipment with your computer are not covered. This one year limited warranty does not cover computers sold "AS IS", "FACTORY RECERTIFIED", or by a non-authorized reseller.

Limitations

THERE ARE NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED OR DESCRIBED ABOVE. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED IN DURATION TO THE PERIOD OF TIME SET FORTH ABOVE. VIZIO'S TOTAL LIABILITY FOR ANY AND ALL LOSSES AND DAMAGES RESULTING FROM ANY CAUSE WHATSOEVER INCLUDING VIZIO'S NEGLIGENCE, ALLEGED DAMAGE, OR DEFECTIVE GOODS, WHETHER SUCH DEFECTS ARE DISCOVERABLE OR LATENT, SHALL IN NO EVENT EXCEED THE PURCHASE PRICE OF THE COMPUTER.

VIZIO SHALL NOT BE RESPONSIBLE FOR LOSS OF USE, INFORMATION OR DATA INCLUDING THAT CONTAINED IN OR STORED ON ANY DEVICE RETURNED TO VIZIO, WORK STOPPAGE, COMPUTER FAILURE OR MALFUNCTION, FAILURE OF OTHER EQUIPMENT OR COMPUTER PROGRAMS TO WHICH THE COMPUTER IS CONNECTED, COMMERCIAL LOSS, LOST REVENUE OR LOST PROFITS, LOSS OF GOODWILL, LOSS OF REPUTATION, LOSS OF DAMAGE TO, OR CORRUPTION OF INFORMATION, DATA SOFTWARE OR APPLICATIONS (INCLUDING ANY COSTS ASSOCIATED WITH RECOVERING, PROGRAMMING, OR REPRODUCING ANY INFORMATION, DATA SOFTWARE, OR APPLICATIONS STORED ON OR USED WITH VIZIO PRODUCTS, OR ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF ANY INFORMATION OR DATA STORED ON THE COMPUTERS), OR OTHER INCIDENTAL OR CONSEQUENTIAL DAMAGES. NO ORAL OR WRITTEN REPRESENTATIONS MADE BY VIZIO OR ANY SELLER, RESELLER OR DISTRIBUTOR OF THE PRODUCT, INCLUDING EMPLOYEES AND AGENTS THEREOF, SHALL CREATE ANY ADDITIONAL WARANTY OBLIGATIONS, INCREASE THE SCOPE, OR OTHERWISE MODIFY IN ANY MANNER THE TERMS OF THIS LIMITED WARRANTY. TO THE EXTENT PERMITTED BY APPLICABLE LAW, VIZIO DOES NOT WARRANT THAT THE OPERATION OF ANY COMPUTERS OR SOFTWARE COVERED UNDER THIS LIMITED WARRANTY WILL MEET YOUR REQUIREMENTS, WORK IN COMBINATION WITH ANY HARDWARE OR SOFTWARE APPLICATIONS OR THIRD PARTY SERVICES, BE UNINTERRUPTED, ERROR-FREE, OR WITHOUT RISK TO, OR LOSS OF, ANY INFORMATION, DATA, SOFTWARE OR APPLICATIONS CONTAINED THEREIN, OR THAT DEFECTS IN THE PRODUCTS OR SOFTWARE WILL BE CORRECTED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE. THIS LIMITED WARRANTY IS SUBJECT TO CHANGE WITHOUT NOTICE. CHECK www.VIZIO.com FOR THE MOST CURRENT VERSION OF THIS WARRANTY.

In the event that any term or provision contained in this limited warranty is found to be invalid, illegal or unenforceable by a court of competent jurisdiction, then such provision shall be deemed modified to the extent necessary to make such provision enforceable by such court, taking into account the intent of the parties. The invalidity in whole or in part of any portion of this limited warranty shall not impair or affect the validity or enforceability of the remaining provisions of this limited warranty.

Regulatory Information

FCC Compliance Statement

VIZIO computers are classified by the Federal Communications Commission (FCC) as Class B digital devices. Please note that FCC regulations provide that changes or modifications not expressly approved by VIZIO could void your authority to operate this device.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

- (1) This device may not cause harmful interference, and
- (2) This device must accept any interference received, including interference that may cause undesired operation.

FCC ID: EMJDDGRF67GB

Federal Communications Commission Declaration of Conformity

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help."

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

FCC Caution

"Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment."

IC: 4251A-DDGRF67GB

Canada Notice for Licence-Exempt Radio Apparatus

This device complies with RSS-210 of the Industry Canada Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Ce dispositif est conforme à la norme CNR-210 d'Industrie Canada applicable aux appareils radio exempts de licence. Son fonctionnement est sujet aux deux conditions suivantes:

- 1) le dispositif ne doit pas produire de brouillage préjudiciable, et
- 2) ce dispositif doit accepter tout brouillage reçu, y compris un brouillage susceptible de provoquer un fonctionnement indésirable

Industry Canada Class B emission compliance statement

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Mexico Statement

La operación de este equipo está sujeta a las siguientes dos condiciones: (1) es posible que este equipo o dispositivo no cause interferencia perjudicial y (2) este equipo o dispositivo debe aceptar cualquier interferencia, incluyendo la que pueda causar su operación no deseada.

FCC Identification Information

The following information is provided on the device or devices covered in this document in compliance with FCC regulations:

- Model number(s):
- Contact for FCC matters:
VIZIO, Inc.
39 Tesla
Irvine, CA 92618

Wireless Radio Use

This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band.

FCC Bluetooth Wireless Compliance

The antenna used with this transmitter must not be co-located or operated in conjunction with any other antenna or transmitter subject to the conditions of the FCC Rules set forth above.

Exposure to Radio Frequency

Wireless radios and Bluetooth devices emit radio frequency electromagnetic energy like other radio devices. While the level of energy is less than other wireless devices (such as mobile phones), you are advised to use the wireless equipment in such a manner that the potential for human contact during normal operation is minimized.

Hard Disk Drive (HDD) Capacity Computer (Internal) HDD Capacity

The HDD capacity on VIZIO computers may appear to be smaller than the size stated in the product specifications, documentation or on the packaging. This is because manufacturers describe and advertise HDD space in terms of decimal capacity, a base of powers of 10. For example, one Gigabyte (GB) means $10^9 = 1,000,000,000$ bytes.

However, Microsoft® Windows and other operating systems and programs report storage capacity using powers of two. Thus, $1 \text{ GB} = 2^{30} = 1,073,741,824$ bytes, and shows less storage space. Smaller capacity may also be reported by the Windows Explorer tool based on information about only one partition of the HDD at a time, with free space reduced by a hidden service or system recovery partition. Available storage capacity will also be less if the computer includes one or more pre-installed operating systems, pre-installed software applications or media content. The storage capacity of the HDD is as advertised but the actual formatted capacity may vary.

Greener Methods

ENERGY STAR®

The Environmental Protection Agency's (EPA) ENERGY STAR® program is a joint effort between the EPA and manufacturers to promote energy-efficient products. Any VIZIO product bearing the ENERGY STAR emblem on the product or during a start-up screen has been certified to comply with the EPA ENERGY STAR requirements as shipped by VIZIO.

The Power Management feature enables the computer to enter a low-power (or "sleep") mode after a period of inactivity. To take advantage of this energy savings, the Power Management feature has been preset to power down the computer and monitor after the following specified periods of inactivity:

Operating System	Computer	Monitor
Integrated Desktops	Windows 7	30 minutes

Both the computer and monitor can be woken from sleep mode through user interaction with any of the computer input devices (mouse, keyboard, and so on). You can help reduce electricity usage by shutting down your computer when it is not in use for longer periods of time, such as at night and on weekends. For more information on the ENERGY STAR program, visit: www.energystar.gov.

Screen Savers and Power Settings

Screen savers may prevent your computer from going to sleep and as a result waste power. Screen savers may also reduce the life of your monitor by increasing the number of hours the LCD backlight is on. The power settings of your computer are set to minimize energy use while maintaining optimal performance. Because of this VIZIO recommends that you do not disable the power settings.

Reduced Paper Use

For some products, VIZIO provides online-only user manuals. This enables us to reduce our carbon footprint and cut down on paper waste. It also allows us to make frequent product updates, and ensures that you always have the most recent product information. Products with an online-only user manual are packaged with a printed Quick Start Guide to help you get up and running quickly.

Legal Notices

Software, Personal Data, and Other User Stored Information

ALL INFORMATION, DATA, SOFTWARE OR OTHER APPLICATIONS, INCLUDING BUT NOT LIMITED TO PERSONAL CONTACTS, ADDRESS BOOKS, GAMES, MUSIC, PICTURES, AND VIDEOS MAY BE ERASED DURING THE EXCHANGE OR REPAIR PROCESS, AND MAY NOT BE RETRIEVED, RECOVERED, BACKED UP OR REINSTALLED BY VIZIO OR ANY VIZIO AUTHORIZED SERVICE CENTER. To avoid losing such information, data, software or other applications please create a backup before you return or send your computer for warranty service, and disable any and all security passwords. You will be responsible for reinstalling all such information, data, software, other applications, and passwords.

This limited warranty does not cover the following: uninterrupted or error-free operation of a computer, loss of, or damage to your data by a product or any software programs, whether provided with the computer or installed subsequently.

Your computer or replacement computer will be returned to you as your computer was configured when originally purchased, subject to applicable software updates. VIZIO may install operating system software updates as part of warranty service that may prevent the computer from reverting to an earlier version of the operating system software. Third party applications installed on the computer may not be compatible or work with the computer as a result of the operating system update. VIZIO and VIZIO service centers are NOT RESPONSIBLE for the loss of, or inability to use, such information, data, software or other applications.

Software License

All software is provided subject to a software license agreement and you agree that you will be bound by such license agreement in addition to these terms. Title to software remains with the applicable licensors.

Export Regulations

Customer acknowledges that the VIZIO products, which include technology and software, are subject to customs and export control laws in the United States ("US"). The products may also be subject to the customs and export control laws and regulations of the country in which the products are manufactured and/or received. Under US law, the products may not be sold, leased or transferred to a restricted user or to restricted countries. Further, the products may not be sold, leased or transferred to or used by a user engaged in activities related to weapons of mass destruction, including but not limited to, activities related to the development, design, manufacture or use of nuclear weapons, materials or facilities, missiles or the support of missile projects, or

chemical or biological weapons.

VIZIO Return Policy - Direct Sales

If you purchased your computer from a retail store, then returns or exchanges of your computer are controlled by the return policies of such retail store where you purchased your computer. Please contact the store for more information. If you purchased your computer online or directly from VIZIO, you may return your computer to VIZIO, within the applicable return policy period.

This return policy sets out the terms and procedures for returns for direct purchases of new computers from VIZIO. PLEASE DO NOT RETURN YOUR COMPUTER TO VIZIO WITHOUT PRIOR AUTHORIZATION.

VIZIO's return policy allows for computers purchased directly from VIZIO to be returned by the original purchaser during the initial 30 day period following the date of purchase. First, you must obtain a VIZIO return authorization number for each item and part to be returned as provided below. The refund will be the purchase price actually paid by the purchaser, less shipping and handling and any applicable restocking fee. For partial returns, your credit may be less than the invoice or individual component price based on bundled pricing or any promotional discounts or other reductions.

Unless the computer is defective or the return is a direct result of a VIZIO error, VIZIO may charge up to 10% of the purchase price paid as a restocking fee per each item returned. Shipping and handling for returning the computer to VIZIO must be paid for by you and is not refundable.

The return authorization number must first be obtained from VIZIO's Customer Service by emailing CustomerSupport@VIZIO.com or by calling (877) 698-4946, 5:00AM to 7:00PM Pacific Time. Please note that holiday hours may vary. For up to date information, please visit www.VIZIO.com.

Computers must be returned to the address specified by VIZIO Customer Service and must be shipped in the original packaging, with freight prepaid to VIZIO, and must be received in new and unused condition, along with all media, cables/ cords or other accessories, documentation and any other items included in the original purchase shipment. The returned computer must be complete and as received, thus you agree not to remove or modify any originally loaded software and/or hardware parts. All return authorization numbers must be included in the packaging. VIZIO reserves the right to assess fees for any damaged or missing parts in addition to the 10% restocking fee. Return authorization numbers are valid for only 15 days from issuance. This

means that you must ship the computer(s) and/or part(s) to VIZIO within 15 days of your receipt of the return authorization number. You are responsible for and must prepay all shipping charges and assume all risk of loss or damage to the computer while in transit to VIZIO. If the computer is returned to VIZIO: (1) without a VIZIO return authorization number; and/or (2) beyond the 15 day period; and/or (3) without proper packaging, VIZIO retains the right to refuse delivery of such return, or may return the computer to you at your expense with no refund issued.

Upon receipt of your return, as long as such return complies with this return policy and as authorized by VIZIO in its sole discretion, VIZIO will issue a credit or a refund of the purchase price paid, less shipping and handling and any applicable restocking fees.

For defective products, please see VIZIO's "Limited Warranty".

Warning: Before returning a computer to VIZIO, please remove all personal, confidential and proprietary information from the computer and remove any removable/ external devices, such as compact discs, memory cards, memory sticks or flash drives. VIZIO is not responsible for any personal, confidential or proprietary information left on your computer, loss of or damage to data, or lost or damaged removable devices that are included with your returned computer.

Before returning a computer for service, make sure to back up any data on the hard drive(s) and on any other storage device in the computer. Computers returned for service may have the data erased from their hard drives and restored to their original state. VIZIO is not responsible for any reinstallation or restoration of software programs not originally installed on the computer when manufactured.

Internet Connectivity

High speed internet connectivity required and sold separately. Network conditions, environmental and other factors may negatively affect connectivity and the resulting video quality, if any.

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